



WHY THERE IS ONLY THE QUICK & THE DEAD

Let's face it, crashes are a fact of life. This is especially so if you have a taxi.

You want the taxi on the road 24/7. Our research shows the average taxi travels perhaps 10,000km per month. Some people don't travel this far in a year.

Our experience shows that quick action after a crash gives you the best chance at recovering your losses when you have had a collision. Why is this?

There are several reasons:

- Presumably, you will have the contact details of the other party. These will be fresh and current, so contact should occur quickly with them;
- If the matter needs to be tested in court, your driver's version will be fresher in his mind;
- Any witnesses that might be required will be locatable;
- By being proactive, the other party will see you are serious, and is more likely to give in.

This is the problem we have seen when we hear or deal with (your) insurers. The insurers usually take their sweet time in actioning a recovery, and so all of the above problems apply to them.

Often they give up as it is all too hard.

What happens then is that this increased claim cost is passed onto to you next year when your premium is due, and if it keeps happening, the industry as a whole suffers. However, by being proactive, you can reverse this trend.

Our recommendations are therefore as follows:

- As soon as an accident occurs, forward the details to us for recovery action to commence, even if your losses aren't completely formulated.
- Do this by completion of an *rb lawyers taxi accident claim form*, available at www.rblawyers.com.au, or call us and we'll gladly send you one.

For more information about specialist accident recovery services, contact *Robert Bakker, For a Better Result.....*

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